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TITLE: Method and apparatus for handling incoming telephone calls

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In a second example, assume Peter Parker is a third shift foreman at Web Industries. Parker sets up a selective call re-routing entry in the database to transfer his incoming calls to the other foremen when it is not his shift. If the call is being transferred, but is not answered by the foreman, the call is transferred to a second target, the operator. Parker's selection criteria are based only on time and day of the week.